

**Weyerhaeuser Key Contact Information (PLEASE KEEP HANDY FOR FUTURE REFERENCE)**

**Updated March 2019 - JR Jacobsen (No changes from 2018)**

Resource	Examples of Why to Call	Phone
Weyerhaeuser Employee Service Center (ESC)	<ul style="list-style-type: none"> <li>➤ Address change</li> <li>➤ Verify plan and dependent eligibility</li> <li>➤ Beneficiary information for retiree life insurance (if applicable)</li> <li>➤ Concerns regarding any Weyerhaeuser vendors</li> </ul>	<p style="text-align: center;">1.800.833.0030</p> <p style="text-align: center;">Monday to Friday from 6:00 a.m. to 3:00 p.m., Pacific Time</p>
Manulife Financial	<ul style="list-style-type: none"> <li>➤ Confirm if a claim is eligible for coverage</li> <li>➤ Inquire about a claim already submitted</li> <li>➤ Review Benefit Booklets</li> </ul>	<p style="text-align: center;">1.800.268.6195</p> <p style="text-align: center;">Monday to Friday from 8:00 a.m. to 8 p.m., Eastern time.</p> <p style="text-align: center;"><a href="http://www.manulife.ca/groupbenefits">www.manulife.ca/groupbenefits</a></p>
Morneau Shepell	<ul style="list-style-type: none"> <li>➤ Initiate a pension</li> <li>➤ Pension beneficiary information</li> </ul>	<p style="text-align: center;">1.866.899.3334</p> <p style="text-align: center;">Monday to Friday from 8:30 a.m. to 8 p.m., Eastern time.</p> <p style="text-align: center;"><a href="https://advantages.hroffice.com">https://advantages.hroffice.com</a></p>
RBC Investor & Treasury Services	<ul style="list-style-type: none"> <li>➤ Request a copy or questions on T4A (pension income)</li> <li>➤ Change tax deducted from pension</li> </ul>	<p style="text-align: center;">1.800.668.1320</p> <p style="text-align: center;">Monday to Friday from 8:00 a.m. to 8 p.m., Eastern time.</p>

*Note: Please contact the ESC and they will be able to direct your call.*

*You will be asked for your SIN# and PIN# (PIN# as shown in 2003 memo from Weyerhaeuser)*